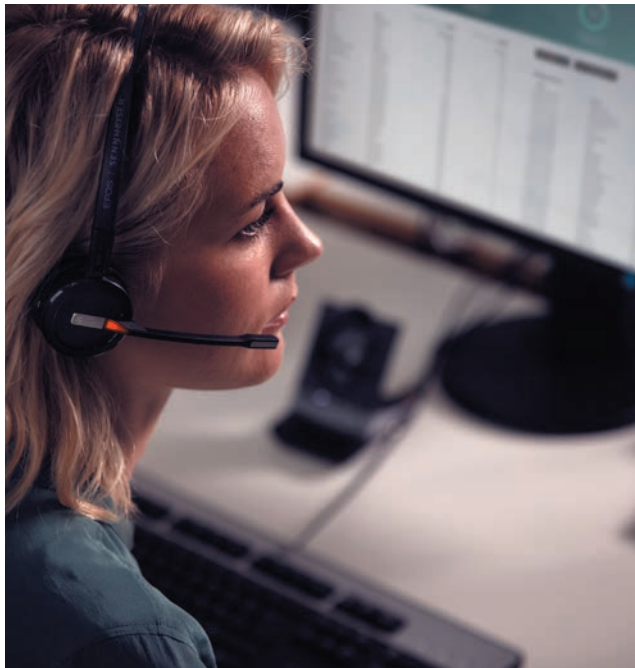# EPOS Manager

Enhance Business Performance

Optimize your business and boost employee performance with a free, flexible and secure tool that manages your audio devices and analyzes their use. Get the latest firmware updates on your terms, improve productivity and minimize downtime.

Constant updates that enhance your audio devices enable your people to perform and communicate with excellence. What's more, you get a flexible and cost-effective way to manage all your audio resources when it's convenient for you.

In today's workplace where data protection is paramount you can ensure excellent security. The solution is also compatible with all major deployment tools, operating systems, browsers and PC/softphones. A truly remote solution; manage from any location, from PC, mobile or tablet. Improving your audio devices to achieve the best results is simpler than ever with EPOS Manager.

Sign up for the free version of EPOS Manager:
eposaudio.com/epos-manager

Key benefits & features

Manage and update devices from anywhere
Remotely deploy and configure audio devices and get the latest firmware updates across locations to minimize downtime

Gain analysis and insight
Extract reports on device mix and headset usage to gain insights into the way your company works and how it can be improved

Complimentary with EPOS audio solutions
Choose between on premises or cloud-based freeware with unlimited software updates

Boost employee productivity
With user access to EPOS Connect that enhances call control through seamless connection of audio devices and softphones

Ensure high security and compatibility
Encrypted communication, no sensitive data storage and reliable compatibility with major operating systems and UC standards

EPOS

EPOS Manager

Product data

USB devices supported

IMPACT 100 Series	SC 30 USB CTRL / SC 60 USB CTRL, SC 30 USB ML / SC 60 USB ML
IMPACT 200 Series	SC 230 USB / SC 260 USB, SC 230 USB CTRL II / SC 260 USB CTRL II, SC 230 USB MS II / SC 260 USB MS II
IMPACT 600 Series	SC 630 USB CTRL / SC 660 USB CTRL, SC 630 USB ML / SC 660 USB ML, SC 635 USB / SC 665 USB
IMPACT 5000 Series	SDW 5013-5016 / SDW 5033-5036 / SDW 5063-5066
IMPACT D 10 Series	D 10 USB / D 10 USB ML
IMPACT DW Series	DW Office / DW Office ML / DW Office USB / DW Office USB ML, DW Pro 1 / DW Pro 1 ML / DW Pro 1 USB / DW Pro 1 USB ML, DW Pro 2 / DW Pro 2 ML / DW Pro 2 USB / DW Pro 2 USB ML
IMPACT SD Series*	SD Office / SD Office ML, SD Pro 1 / SD Pro 1 ML, SD Pro 2 / SD Pro 2 ML
IMPACT MB Pro Series	MB Pro 1 UC / MB Pro 2 UC, MB Pro 1 UC ML / MB Pro 2 UC ML
ADAPT 100 Series	SC 130 USB / SC 160 USB, SC 130 USB-C / SC 160 USB-C, SC 135 USB / SC 165 USB, SC 135, USB-C / SC 165 USB-C
ADAPT 300 Series	ADAPT 360 UC black / ADAPT 360 UC white
ADAPT 400 Series	ADAPT 460T / ADAPT 460
ADAPT 500 Series	ADAPT 560 / ADAPT 563
ADAPT 600 Series	ADAPT 660 UC / ADAPT 660 UC MS
ADAPT Presence Series	Presence UC / Presence UC ML, Presence Grey UC
EXPAND Series	SP 10 / SP 10 ML, SP 20 / SP 20 ML, SP 220 UC / SP 220 MS, SP 30 / SP 30T
SC 40/SC 70 Series	SC 40 USB CTRL / SC 70 USB CTRL, SC 40 USB MS / SC 70 USB MS, SC 45 USB CTRL / SC 75 USB CTRL, SC 45 USB MS / SC 75 USB MS
Dongles	BTD 800 USB / BTD 800 USB ML
Busy light	UI 20 BL USB

IT deployment tool

EPOS Manager is compatible with standard deployment tools supporting EXE software deployments such as	Microsoft® system center configuration manager (SCCM) Microsoft® system center operations

IT admin PC requirements

EPOS Manager is compatible with standard web browsers such as	Internet Explorer (IE) 10, Internet Explorer (IE) 11, Google Chrome, Mozilla Firefox, Safari (Mac OS)

End-user PC requirements

To run the EPOS Connect client application on end-user PC´s, the PC must meet the following minimum requirements	Microsoft Windows 7 or higher Processor: minimum 1.6 gigahertz (GHz) RAM: 2 GB (64-bit) Hard disk space: 500 MB
Privacy policy	GDPR Compliant. For more info, check the license agreement

Security

For improved security, the following precautions are met	All network traffic between the solution entities is secured using TLS1.2 with 256-bit AES encryption. All data stored in the cloud by the IT administrator is encrypted using 256-bit AES. Only end-users with a company unique key file installed can be enrolled into the system.

* IMPACT SD Series available in America only